



## College of Veterinarians of British Columbia

### *Historic Consent Resolutions (HCR)*

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<b>Identity</b>	<b>Reasons</b>	<b>Sanctions</b>
HCR 1	Inappropriate use of Xylazine and failure to provide competent care with respect to a cat with diabetes and feline urological syndrome. Failure of care with respect to a hospitalised animal. Misleading the (then) BC Veterinary Medical Association (BCVMA), which became the College of Veterinarians of British Columbia (CVBC). Interference with a CVBC investigation. Poor and misleading medical records. Failure to obtain informed consent. Inappropriate delegation of duties to non-veterinary staff.	Fine of \$12,000. Reprimand. Undertakings with respect to patient follow-up care, hospitalisation, medical records. Continuing education (CE) in corticosteroid use, gastroenterology (10 hrs) anaesthesia (10 hrs) pharmacology (10 hrs) feline urology (10 hrs) diabetes management (10 hrs). Medical records review, costs.
HCR 2	Failed to provide safe working environment and meet Employment Standards Act of BC. Failure to obtain informed consent. Failure of standard of care with respect to anaesthesia, isolation of infectious animals, surgical asepsis, use of cyanoacrylate adhesive, diagnosis and surgical treatment with respect to a toe amputation. Failure to respond promptly and appropriately to the CVBC.	Undertaking to attend a course in veterinary ethics, and take continuing education (CE) in anaesthesia (20 hrs); management and communication (60 hrs.). Course in medical records and medical records review. Provide, and ensure use of isolation facilities. Reprimand. Costs of \$5000.
HCR 3	Failure of competent care with respect to a foot pad laceration in a dog and the use of cyanoacrylate adhesive. Failure of competent care with respect to pressure bandages. Failure of competent care with respect to diagnosis and treatment of acute respiratory distress syndrome. Failure to prepare proper medical records.	Continuing education in internal medicine (20 hrs), Critical care (10 hrs). Medical record review, costs of \$2315.

HCR 4	Failure to prepare a proper medical record and maintain a proper medical record management system. Failure to recommend post-mortem for a horse that died during treatment. Failure to obtain informed consent. Inappropriate behavior towards a member of the general public.	Medical record review. Agreement to recommend post-mortem in the event of an unexplained death. Undertaking to maintain appropriate professional deportment with respect to the general public. Reprimand. Agreement to ensure proper informed consent with respect to the use of off label drugs. Costs of \$850.
HCR 5	Inappropriate dissemination of unsupported information with respect to flea treatment, specifically with respect to the safety of topical flea treatments.	A fine of \$3,500. An undertaking to at all times abide by the CVBC Guidelines for Dissemination of Information to the Public (and staff) by Veterinarians. Prepare an anonymous article with respect to conventional and unconventional flea treatment. Costs of \$1000.
HCR 6	Failure of competent care with respect to diagnosis and treatment, including IV fluids and inpatient monitoring in a dog. Failure to respond in a prompt and appropriate manner to the CVBC.	Purchase an IV fluid pump. Provide sufficient staff to monitor in-patients. Undertake to ensure proper monitoring of in-patients. Respond to the CVBC in a prompt and appropriate manner. Transfer critical or overnight patients to an appropriate facility. Ensure appropriate in-patient records. Costs of \$750.
HCR 7	Failure to adhere to appropriate sterility guidelines. Failure of competent care with respect to examination and history taking. Failure of competent care with respect to anaesthesia. Failure of competent care with respect to surgery. Falsification of medical records and attempting to mislead the CVBC.	This matter involved events that occurred at a similar time to events that were considered at Inquiry. The sanctions agreed to in this matter reflected that and are as follows: A fine of \$1000 and an undertaking with respect to appropriate conduct.
HCR 8	Failure of competent care with respect to sterile surgeries, eyelid surgeries, anaesthesia, physical examination and history taking in a dog. Undertaking not to perform eye surgeries until the Registrant has obtained the appropriate skill level. Undertaking to euthanize animals promptly and record the information accurately. Falsification of medical records.	Create and maintain proper medical records and invoices. CE in ophthalmology (6 hrs) and soft tissue surgery (6 hrs). Fine of \$2000. Provide hospital protocols for anaesthesia on ionising radiation safety. Conduct will be beyond reproach. Costs of \$1000. This Consent Resolution involved events that were overall very similar to events that had already been considered by the CVBC. This Consent Resolution

		was accepted in the context of the prior sanctions.
HCR 9	Misconduct with respect to inappropriate comments made in a medical record.	Undertaking to not repeat the behavior.
HCR 10	Misconduct with respect to adding (relevant) but possibly misleading information into a medical record after the fact. Using unlicensed drugs (Metomidine and Butorphanol) in a cat at a higher than recommended dose rate and without informing the owner. Failure of competent care with respect to acute cardio-respiratory distress.	Undertaking to complete medical records contemporaneously and appropriately. CE in critical care and/or radiology (15 hrs). Reprimand, Fine of \$3000. Costs of \$500.
HCR 11	Misconduct with respect to adding (relevant) but possibly misleading information into a medical record after the fact. Using unlicensed drugs (Medetomidine and Butorphanol) in a cat at a higher than recommended dose rate and without informing the owner. Failure of competent care with respect to diagnosis of acute cardio-respiratory distress.	Undertake to prepare medical records contemporaneously and appropriately. CE in critical care and anaesthesiology (15 hrs). Admonishment. Fine of \$1000. Costs of \$500.
HCR 12	Failure of competent care with respect to diagnosis and treatment of multiple abscesses in an immuno-compromised cat. Inappropriate delegation of tasks (surgical treatment of an abscess) to an unlicensed member of staff. Poor and disorganised facility medical records.	Undertaking to make appropriate recommendations with respect to diagnostic testing. Continuing education in wound management (4 hrs) and feline internal medicine (4 hrs). Undertaking with respect to facility protocols relating to delegation of duties. Undertaking to update facility medical record keeping. Medical records review. Reprimand. Costs of \$850.
HCR 13	Inappropriate advertising.	Undertaking to conform to CVBC marketing guidelines.
HCR 14	Failure of competent care with respect to the use of antibiotics in a guinea pig.	Continuing education in pharmacology (4 hrs) and laboratory animal husbandry and medical care (4 hrs). Costs of \$500
HCR 15	Failure to prepare a complete and accurate medical record. Failure of competent care with respect to diagnosis and treatment of a stray cat with an unknown history.	Undertake to prepare appropriate and relevant medical records. Continuing education in small animal critical care (6 hrs). Fine of \$500. Costs of \$400.
HCR 16	The medical record provided to the CVBC as the complete original differed	Undertaking to prepare contemporaneous and appropriate

	from a prior copy of the same medical record sent to a second opinion facility.	medical records. Fine of \$1000. Costs of \$500.
HCR 17	Failure to prepare a complete and appropriate medical record despite a prior undertaking.	Medical record review. Fine of \$1000. Costs of \$750.
HCR 18	Failure to prepare a complete and appropriate medical record.	Undertaking to prepare proper and appropriate medical records. Medical record review. Costs of \$400.
HCR 19	Failure to calculate an appropriate dose of the drug Xylazine.	Undertaking to post rate charts for injectable anesthetics and assess risks vs. benefits of the drug Xylazine.
HCR 20	Failure of competent care with respect to recommendations for testing prior to, and performance of, a dental prophy in an older dog. Failure to recommend the alternative of euthanasia. Failure of competent care with respect to the use of Metacam in a dog with possible renal impairment.	Continuing education in internal medicine (8 hrs) Pharmacology (4 hrs). Fine of \$4000. Reprimand. Costs of \$2500.
HCR 21	Failure of competent care with respect to de-clawing surgery in a cat.	Agreement to remove the complete unguis crest when performing an onychectomy (declaw). Admonishment. Costs of \$400.
HCR 22	Failure of competent care with respect to abdominal palpation in a cat. Failure of competent care with respect to diagnosis and treatment, including an enema, of a rabbit with apparent ileus.	Undertaking not to treat rabbits until such time as has obtained the necessary skill and knowledge to do so. Continuing education in medicine and husbandry of rabbits (8 hrs) general veterinary medicine (12 hrs). Pay costs of \$950.
HCR 23	Failure to ensure that an animal boarded at a practice facility for medical reasons was appropriately checked and the results recorded in the medical record. Failure to transfer medical records in a prompt and appropriate manner.	Undertaking with respect to appropriate supervision of and appropriate records for boarding patients. Undertaking to ensure timely transfer of information between veterinarians. Reprimand. Costs of \$600.
HCR 24	Failure to create proper, contemporaneous and chronologically consistent medical records.	Undertake to complete chronologically consistent medical records in a timely manner. Admonishment. Costs of \$400.
HCR 25	Medical records that were poor rather than probably deficient.	Letter of undertaking with respect to medical records.
HCR 26	Use of coupons in advertising.	Undertaking to refrain from the use of coupons and to conform to the Marketing Guidelines.

HCR 27	Failure of competent care with respect to the use of Depomedrol and Chloramphenicol in a cat with chronic respiratory disease. Failure to properly inform the owner with respect to possible side effects. Failure to prepare proper medical records.	Undertaking to ensure properly informed consent with respect to possible adverse reactions. Medical records review. Costs of \$475. The Registrant had on their own volition attended 43.5 hours of continuing education, including feline respiratory disease and pharmacology prior to the completion of the investigation and the resolution of this matter.
HCR 28	Failure to complete a prior undertaking with respect to assurance of surgical skill.	Undertaking not to perform body cavity surgeries until authorised by the CVBC. This Consent Resolution was pre-dated by a Consent Resolution that fell outside the requirement for retro-active publication.
HCR 29	Failure to prepare proper and complete medical records.	Undertaking with respect to creation of proper and appropriate medical records. Costs of \$300.
HCR 30	Failure to prepare proper and adequate medical records.	Medical record review. Costs of \$300.
HCR 31	Failure to respond promptly and appropriately to requests from the CVBC Practice Accreditation Committee.	Undertaking to respond to the CVBC promptly and appropriately.
HCR 32	Failure of competent care with respect to the concomitant use of steroidal and non-steroidal anti-inflammatory drugs. Failure of competent care with respect to recognition of an iatrogenic tracheal tear. Failure to prepare proper and appropriate medical records.	Continuing education in pharmacology and feline internal medicine (20 hrs). Medical record review. Costs of \$540.
HCR 33	The Registrant left prescription drugs in an unlocked, unattended vehicle.	Undertaking not to leave prescription drugs in an unlocked, unattended vehicle.
HCR 34	The Registrant added important and relevant information after the fact that was not intended to mislead the CVBC, and without indicating the date upon which the information was added.	Agreement that it is inappropriate to add information to the medical record after the fact without indicating the date of the additions. Payment of costs in the amount of \$650.
HCR 35	Failure of competent care with respect to dental extractions in a dog. Failure to prepare a proper and complete medical record.	Pass the Washington State University medical records course. Medical records review. Continuing education in dentistry (8 hrs). Costs of \$550.
HCR 36	Failure of competent care with respect to the use of NSAIDs in cat and to ensure	Undertake to ensure properly informed consent with respect to the use of off

	they had obtained properly informed consent with respect to the use of off label prescriptions.	label prescriptions. Continuing education in pharmacology (4 hrs). Costs of \$600.
HCR 37	The Registrant failed to respond to the CVBC in a prompt and appropriate manner with respect to registration of ionizing radiation equipment.	Undertaking to respond to the CVBC promptly and appropriately.
HCR 38	Failure to prepare a proper and complete medical record. Failure to comply with a prior Consent Agreement regarding the preparation of proper medical records. Failure of competent care with respect to the diagnosis and treatment of pyoderma.	Undertaking with respect to the diagnosis and treatment of pyoderma and with respect to obtaining a medical history. Continuing education in dermatology (8 hrs). Fine of \$500. A Reprimand. Costs of \$800.
HCR 39	The CVBC considered evidence of professional misconduct with respect to 1. Use of Titles to which a Registrant is not entitled. 2. Delegation of veterinary tasks to unregistered persons 3. Promotion of unauthorized practice by unregistered persons 4. Representations regarding unregistered persons and veterinary practice 5. Representations re unregistered persons at facility and intake of referrals 6. Re Guarantees of cure 7. Statements in media.	Undertaking with respect to the following: 1. Use of Titles 2. Delegation of veterinary tasks to unregistered persons 3. Promotion of unauthorized practice by unregistered persons 4. Representations regarding unregistered persons and veterinary practice 5. Representations re unregistered persons at facility and intake of referrals 6. Re Guarantees of cure 7. Statements in media. The Registrant provided the CVBC with a signed undertaking and the CVBC considered the matter adequately resolved.
HCR 40	Inappropriate advertising with respect to a web site advertising medications.	Undertaking with respect to advertising.
HCR 41	Failure of competent care with respect to surgery of the thoracic wall and diagnosis and treatment of a subsequent iatrogenic pneumothorax.	Undertaking with respect to anatomy of the chest wall, clinical signs and treatment of pneumothorax. Continuing education in emergency medicine (6 hrs) Surgery (6 hrs) Anaesthesia (6 hrs). Reprimand, Costs of \$1000.
HCR 42	Failure of competent care with respect to radiographic positioning and interpretation. Failure to record reasons for referral in the medical record.	Undertaking with respect to medical records. Continuing education in orthopedics (8 hrs). Costs of \$750.
HCR 43	Use of a facility name not approved by the CVBC.	Undertaking with respect to naming of a facility.
HCR 44	Substance abuse.	Publication withheld subject to S.68.3.b
HCR 45	Failure of competent care with respect to anaesthesia.	Undertaking with respect to monitoring of anaesthesia. Continuing education in anaesthesia (6 hrs).



HCR 46	Failure of competent care with respect to pre-anaesthetic examinations and failure to record such in the medical record. Failure of competent care with respect to anaesthesia induction. Failure to ensure properly informed consent.	Undertaking with respect to pre-anaesthetic examinations and informed consent. Undertaking with respect to tank anesthetic induction. Evidence of remedial consultation with a board certified anaesthesiologist and a board certified ophthalmologist. Fine of \$2000. Costs of \$900.
HCR 47	Failure to prepare a proper and complete medical record. Failure of competent care with respect to the use of corticosteroids and non-steroidal anti-inflammatory drugs.	Undertaking with respect to medical records. Undertaking with respect to treatment of dermatology cases. Continuing education in pharmacology and urology (8hrs). Medical record review. Fine of \$500. Expenses of \$500.
HCR 48	Substance abuse.	Publication withheld subject to S.68.3.b
HCR 49	Failure of competent care with respect to abdominal surgery.	Continuing education in abdominal surgery (8 hrs). Reprimand. Costs of \$750.
HCR 50	Failure of competent care with respect to sedation and thermoregulation in a cat.	Agreement with respect to thermoregulation of sedated and anaesthetised animals. Continuing education in anaesthesia and chemical restraint (8 hrs). Costs of \$900.
HCR 51	Use of designation not recognised by the CVBC.	Undertaking with respect to the use of an unrecognised designation.
HCR 52	Failure to prepare a proper and complete medical record.	Undertaking with respect to medical records. Admonishment. Costs of \$660.
HCR 53	Failure to prepare a proper and complete medical record. Failure to disclose some medical record information to the owner and a second opinion veterinarian.	Undertaking with respect to medical records client communication and transfer of information. Continuing education by means of an online medical records course. Reprimand. Costs of \$1000.
HCR 54	Substance abuse.	Publication withheld subject to S.68.3.b
HCR 55	Failure of informed consent and proper client communication caused in part by poor hospital protocols.	Undertaking with respect to hospital protocols, informed consent and client communication. Payment of costs in the amount of \$390.
HCR 56	Failure of competent care with respect to testing, anaesthesia and treatment of a geriatric cat with renal insufficiency.	Continuing education in anaesthesia, geriatric medicine, renal disease and pharmacology (12 hrs). Fine of \$1500. Costs of \$650.
HCR 57	Advertising of unrecognised certification.	Undertaking with respect to advertising unrecognised certification.

HCR 58	Inappropriate advertising of prices.	Undertaking with respect to advertising.
HCR 59	Advertising of unrecognised certification.	Undertaking with respect to advertising.
HCR 60	Advertising of unrecognised certification.	Undertaking with respect to advertising.
HCR 61	Advertising of unrecognised certification.	Undertaking with respect to advertising.
HCR 62	Advertising of unrecognised certification.	Undertaking with respect to advertising.
HCR 63	Using comparative statements in advertising.	Undertaking with respect to advertising.
HCR 64	Advertising of prices without an identified time limit.	Undertaking with respect to time limit when advertising prices.
HCR 65	Inappropriate delegation of care of an animal in a critical phase of post anaesthetic recovery to an owner.	Undertaking with respect to appropriate supervision of non veterinarians to whom veterinary tasks have been delegated. Costs of \$600.
HCR 66	Use of the word 'Guaranteed' in advertising.	Undertaking with respect to advertising.
HCR 67	Failure to prepare a proper and appropriate medical record. Adding information to a medical record after the fact. The Registrant informed the Inspector investigating the matter that they had done so prior to the matter being considered by the Conduct Review Committee (CRC).	Undertaking with respect to medical records. Continuing education by means of an online medical records course. Medical records review. Fine of \$1000. Costs of \$600.
HCR 68	Advertising of unrecognised certification.	Undertaking with respect to advertising.
HCR 69	Advertising of unrecognised certification.	Undertaking with respect to advertising.
HCR 70	Advertising of unrecognised certification.	Undertaking with respect to advertising.
HCR 71	Advertising of unrecognised certification.	Undertaking with respect to advertising.
HCR 72	Substance abuse.	Publication withheld subject to S.68.3.b
HCR 73	The Registrant made claims in literature disseminated to the general public that were unverifiable, self laudatory and advertised the services of a non veterinarian offering veterinary services. The Registrant has been the subject of several similar complaints with respect to disseminating information to the	Undertaking with respect to dissemination of information to the general public. Reprimand. Fine of \$6500. Costs of \$750.



	general public that contains unverifiable claims.	
HCR 74	The Registrant made extensive comparative statements in advertising and also implied that their facility was a 24 hour emergency facility when it was not so designated.	Undertaking with respect to advertising.
HCR 75	Use of coupons in advertising.	Undertaking with respect to advertising.
HCR 76	Use of comparative statements in advertising.	Undertaking with respect to advertising.
HCR 77	Use of comparative statements in advertising.	Undertaking with respect to advertising.
HCR 78	Use of comparative statements, implied guarantees and implied 24 hour service from a facility that was not so designated.	Undertaking with respect to advertising.
HCR 79	Use of comparative statements and coupons in advertising.	Undertaking with respect to advertising.
HCR 80	Use of comparative and self-laudatory statements in advertising.	Undertaking with respect to advertising.
HCR 81	Implication of 24 hour care for a facility that was not so designated.	Undertaking with respect to advertising.
HCR 82	Use of comparative and superlative statements. Implication of 24 hour care for a facility that was not so designated.	Undertaking with respect to advertising.
HCR 83	Advertising 24 hour care for a facility that was not so designated.	Undertaking with respect to advertising.
HCR 84	Advertising 24 hour care for a facility that was not so designated.	Undertaking with respect to advertising.
HCR 85	Advertising 24 hour care for a facility that was not so designated.	Undertaking with respect to advertising.
HCR 86	Advertising of comparative words or statements.	Undertaking with respect to advertising.
HCR 87	Substance abuse.	Publication withheld subject to S.68.3.b
HCR 88	Substance abuse.	Publication withheld subject to S.68.3.b
HCR 89	Advertising of unrecognised certification.	Undertaking with respect to advertising.
HCR 90	Failure to properly transfer case between two colleagues at the same practice. Failure of competent care with respect to diagnosis of a dog with adrenocortical insufficiency.	Undertaking with respect to case transfer protocols. Continuing education in clinical pathology and endocrinology (10 hrs). Costs of \$690.
HCR 91	Failure to make appropriate arrangements, for the provision of follow-up evaluation, treatment or any	Undertaking with respect to afterhours emergency calls.

	care appropriate in the case of an adverse reaction or ineffectiveness of the prescribed treatment regime.	
HCR 92	Failure to respond promptly and appropriately to communication from the CVBC Practice Accreditation Committee.	Undertaking to respond promptly and appropriately to the CVBC.
HCR 93	The Registrant failed to ensure proper and adequate monitoring of an iv anaesthetic drip resulting in overdose and anaesthetic death of a young horse.	Undertaking to ensure proper and adequate monitoring of field anaesthesia in equine patients. Costs of \$400.
HCR 94	The Registrant prescribed veterinary labeled drugs for them self and family members.	Undertaking with respect to self-medication and medication of family members.
HCR 95	Failure of competent care with respect to ultrasound interpretation of pregnancy. Failure to prepare a proper and adequate medical record.	Undertaking with respect to medical records. Reprimand. Continuing education in obstetrics, ultrasound and reproductions (6 hrs). Fine of \$125. Costs of \$500.